

PERFORMANCE & FINANCE SELECT COMMITTEE
11 JANUARY 2005

VITAL SIGNS

Quarter Two
July to September 2004
Report PRU 04/05 –8

POLICY & REGENERATION UNIT
LONDON BOROUGH OF BRENT

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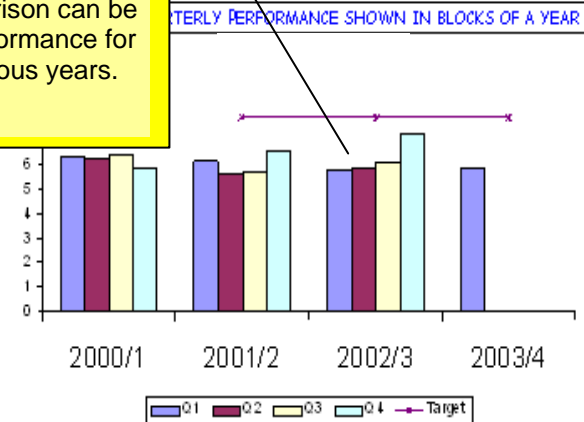
BV 56 (PAF D54) Percentage of items of equipment and adaptations delivered within 7 working days (NEW VS April 04)	46
BV 58 (PAF D39) The percentage of people receiving a statement of their needs and how they will be met	47
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BV 163 (PAF C23) Adoptions of children looked after	49
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GUIDE TO INTERPRETING VITAL SIGNS DATA

VITAL SIGNS - Corporate Centre

BV NUMBER AND BRIEF DEFINITION

Graph A
Quarterly Performance 2003/04 TO 2004/05
 Provides historic data (where available), so a comparison can be made on quarterly performance for the same period in various years.

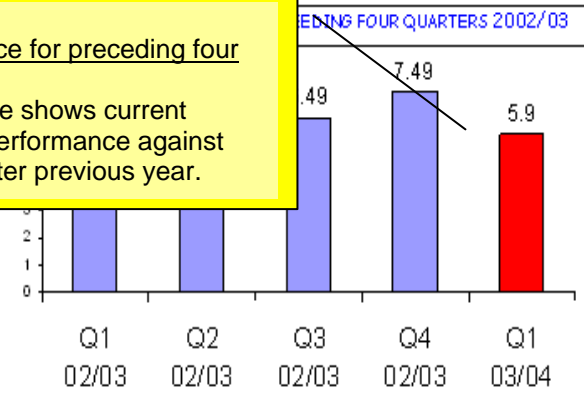


Responsibility
 Provides both officers and lead members an opportunity to comment on performance

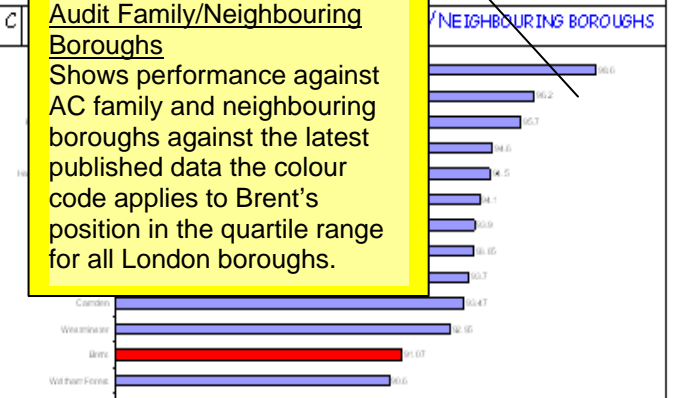
RESPONSIBILITY	
Officer:-	Title
Executive Member	Cllr

Target
 Provides annual target where known

Graph B
Performance for preceding four quarters.
 Colour code shows current quarter's performance against same quarter previous year.



Graph C
2002/03 Annual Comparison Audit Family/Neighbouring Boroughs
 Shows performance against AC family and neighbouring boroughs against the latest published data the colour code applies to Brent's position in the quartile range for all London boroughs.



QUARTERLY PERFORMANCE SUMMARY

SERVICE AREA & PERFORMANCE INDICATOR

SERVICE AREA	PERFORMANCE INDICATOR	IMPROVED	GONE DOWN	STATIC DATA	NO DATA AVAILABLE
		Performance against same quarter last year	Performance against same quarter last year	No change from previous quarter	CURRENT QUARTER

CORPORATE CENTRE

BV 9 The percentage of Council Tax collected					
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BV 78b Speed of processing - change in circumstances in days					

EDUCATION ARTS & LIBRARIES

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ENVIRONMENTAL SERVICES					
	BV 82a* Total tonnage of household local waste arising - the percentage recycled (*now includes composting tonnage)				
	BV 99 Percentage change in road accident casualties based on changes over previous year and percentage change over 1994 - 1998 Indicator table now shows total killed/ seriously injured, number of children killed/seriously injured and total where slight injury occurred			AMENDED DEFINITION	
	BV 109a Major planning applications in 8 weeks				
	BV 187 Condition of footways (measures the percentage of footpaths needing repairs)				
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HOUSING SERVICES					
BV 64	The number of private sector vacant dwellings that are returned into occupation or demolished as a direct result of action by the local authority				
BV 183a	The average length of stay in bed and breakfast accommodation				
BV 183b	The average length of stay in hostel accommodation				
BV 184b	The percentage change in the proportion of non-decent local authority homes				
BV 185	The percentage response to non-emergency repairs where appointments were made and kept				
SOCIAL SERVICES					
BV 56 (PAF D54)	Percentage of items of equipment and adaptations delivered within 7 working days	NEW VS			
BV 58 (PAF D39)	The percentage of people receiving a statement of their needs and how they will be met				
BV 162 (PAF C20)	The percentage of child protection cases which should and were reviewed during the year	NEW VS			
BV 163 (PAF C23)	Adoptions of children looked after				
BV 201 (PAF C52)	Adults and older people receiving direct payments per 100,000 population aged 18 and over	NEW VS No historic comparative data available			

CORPORATE CENTRE

BV 9 Percentage of Council Tax collected
DIRECTOR DUNCAN MCLEOD

<p>A QUARTERLY PERFORMANCE 2003/04 TO 2004/05</p> <p>100% 80% 60% 40% 20% 0%</p> <p>2002 /03 2003/04 2004/05</p> <p>■ Q1 ■ Q2 ■ Q3 ■ Q4</p>	<p align="center">RESPONSIBILITY</p> <table border="1"> <tr> <td>Officer</td> <td>Margaret Read</td> <td>Title</td> <td>Head of Local Taxation & Benefits</td> </tr> </table> <p>Annual target: 93% Council Tax collection (in year and arrears) continues to be monitored closely. Year to date collection is slightly behind profile to achieve 93% but additional actions have been identified to close this gap.</p> <table border="1"> <tr> <td>Executive Member</td> <td>Cllr. David Coughlin</td> </tr> </table> <p>Capita have identified additional actions intended to close the gap in collection against the profile expected. This includes a bailiff publicity campaign. We will need to see evidence that this has worked in the next quarter</p>	Officer	Margaret Read	Title	Head of Local Taxation & Benefits	Executive Member	Cllr. David Coughlin
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Executive Member	Cllr. David Coughlin						
<p>B PERFORMANCE AGAINST PRECEDING FOUR QUARTERS 03/04 -04/05</p> <p>100% 90% 80% 70% 60% 50% 40% 30% 20% 10% 0%</p> <p>52.97% 72.98% 90.97% 29.90% 52.66%</p> <p>Q2 2003/04 Q3 2003/04 Q4 2003/04 Q1 2004/05 Q2 2004/05</p>	<p>C *2002/03 ANNUAL COMPARISON -AUDIT FAMILY/NEIGHBOURING BOROUGH</p> <p align="center">BV 9 Percentage of Council Tax collected</p> <p>Harrow 97.20% Barnet 96.20% K & C 95.60% Hammersmith & Fulham 95.10% Croydon 94.68% Enfield 94.60% Ealing 94.60% Hounslow 93.82% Lewisham 93.70% Westminster 93.52% Waltham Forest 93% Camden 92.71% Haringey 92.50% Lambeth 90.40% Brent 89.80%</p> <p>86.00% 88.00% 90.00% 92.00% 94.00% 96.00% 98.00%</p>						

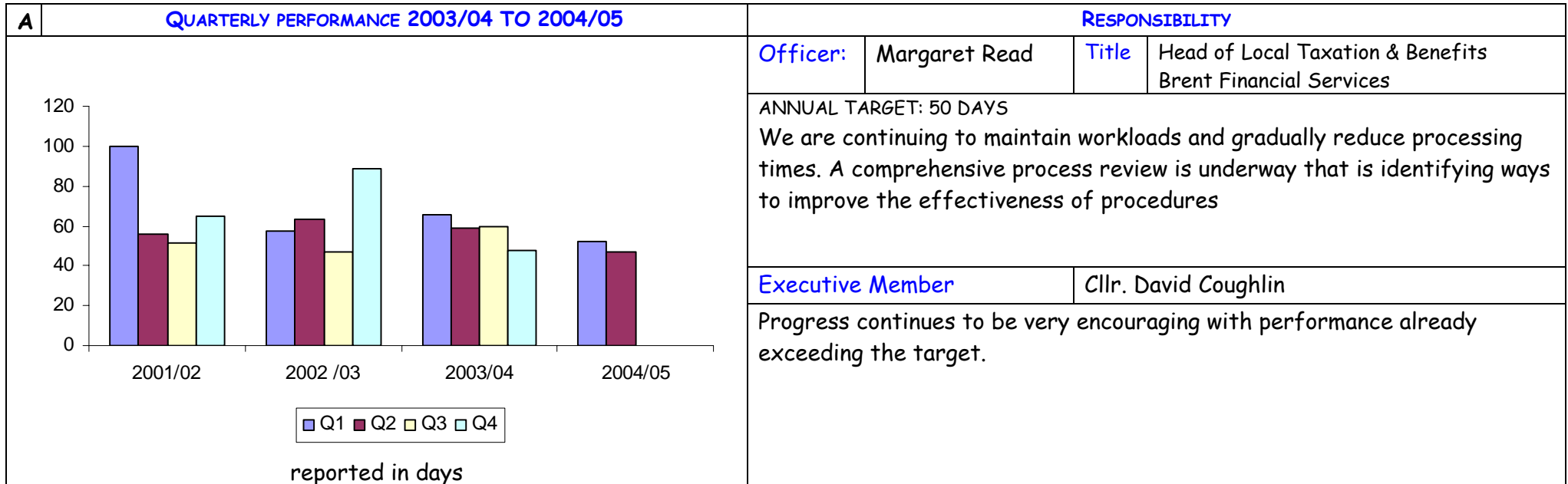
BV 11b Top five percent of earners that are from black & ethnic minorities
DIRECTOR VAL JONES

<p>A QUARTERLY PERFORMANCE 2003/04 TO 2004/05</p> <table border="1"> <caption>Quarterly Performance Data (Approximate)</caption> <thead> <tr> <th>Year</th> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> </tr> </thead> <tbody> <tr> <td>2002 /03</td> <td>20%</td> <td>18%</td> <td>16%</td> <td>16%</td> </tr> <tr> <td>2003/04</td> <td>16%</td> <td>16%</td> <td>16%</td> <td>16.5%</td> </tr> <tr> <td>2004/05</td> <td>16%</td> <td>15%</td> <td>-</td> <td>-</td> </tr> </tbody> </table>	Year	Q1	Q2	Q3	Q4	2002 /03	20%	18%	16%	16%	2003/04	16%	16%	16%	16.5%	2004/05	16%	15%	-	-	<p align="center">RESPONSIBILITY</p> <table border="1"> <tr> <td>Officer</td> <td>Val Jones</td> <td>Title</td> <td>Director of Human Resources</td> </tr> </table> <p>ANNUAL TARGET: 18%</p> <p>Work is ongoing on delivering a pilot programme of development through the ALG for some staff. This is due to commence later this year. Development of a Brent programme for senior/middle managers is also planned. Continuing emphasis is also being placed on encouraging BME applications for senior positions</p> <table border="1"> <tr> <td>Executive Member</td> <td>Cllr. Dorman Long</td> </tr> </table> <p>Members support the prioritisation of this work and the setting aside of funding within the Improving Brent programme to enable its delivery.</p>	Officer	Val Jones	Title	Director of Human Resources	Executive Member	Cllr. Dorman Long																
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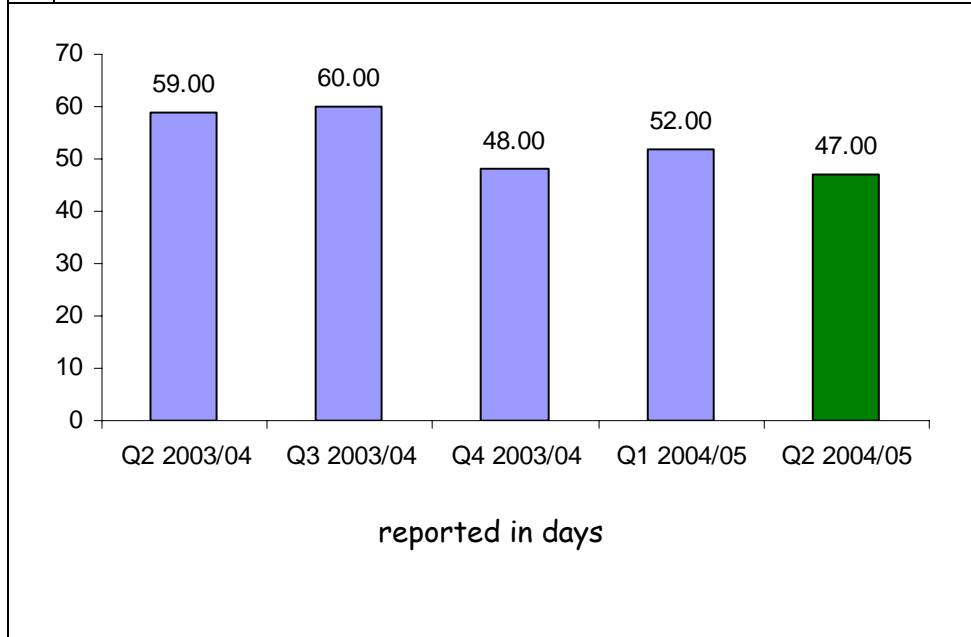
BV 12 Number of working days lost due to sickness absence
DIRECTOR VAL JONES

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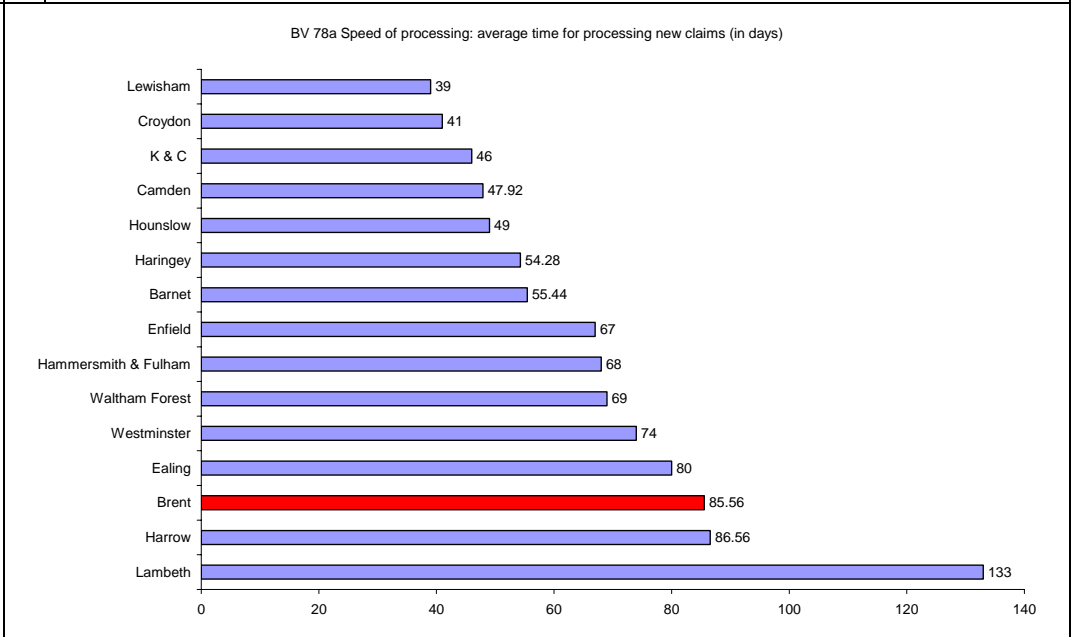
BV 78a Average time processing new claims in days
DIRECTOR DUNCAN MCLEOD



B **PERFORMANCE AGAINST PRECEDING FOUR QUARTERS 03/04 -04/05**



C ***2002/03 ANNUAL COMPARISON - AUDIT FAMILY/NEIGHBOURING BOROUGHES**



BV 78b Average time to process change in circumstances in days
DIRECTOR DUNCAN MCLEOD

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EDUCATION ARTS & LIBRARIES

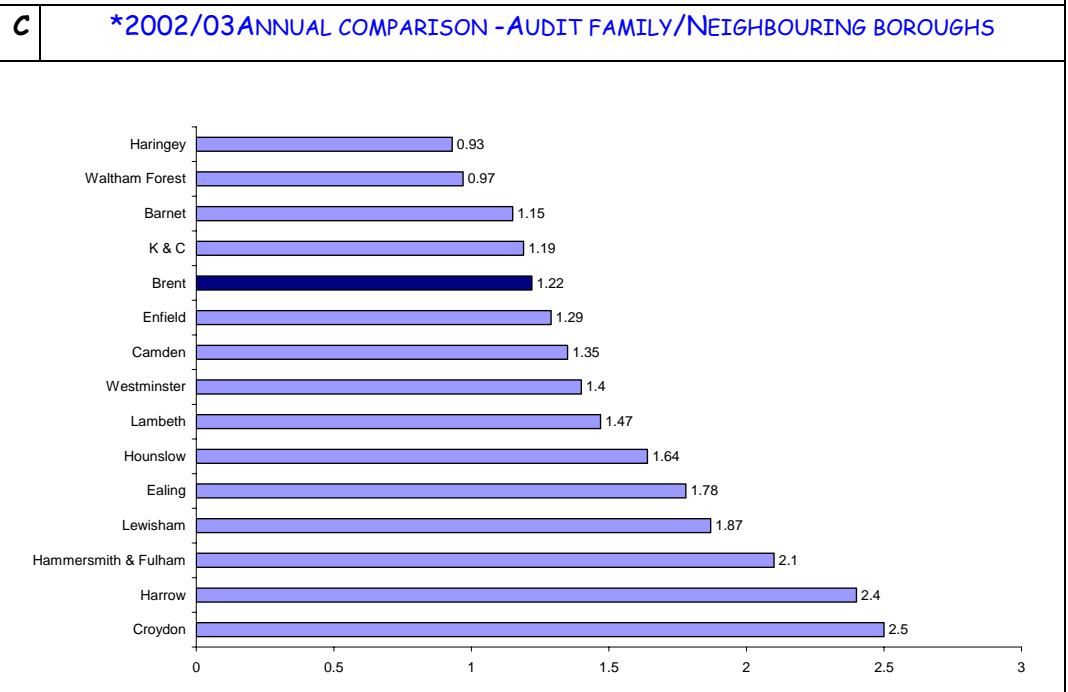
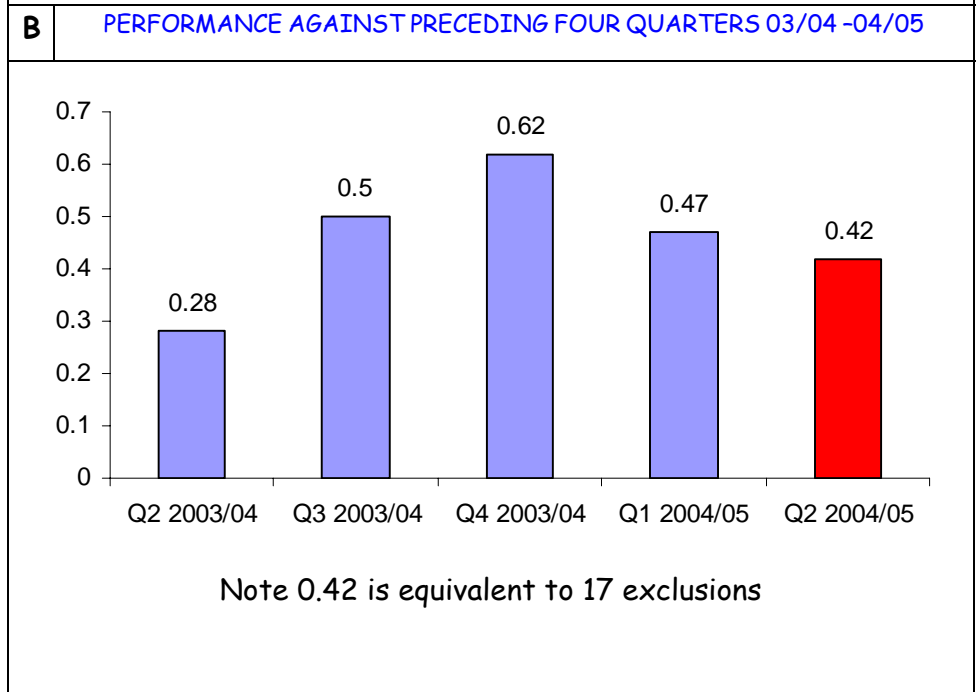
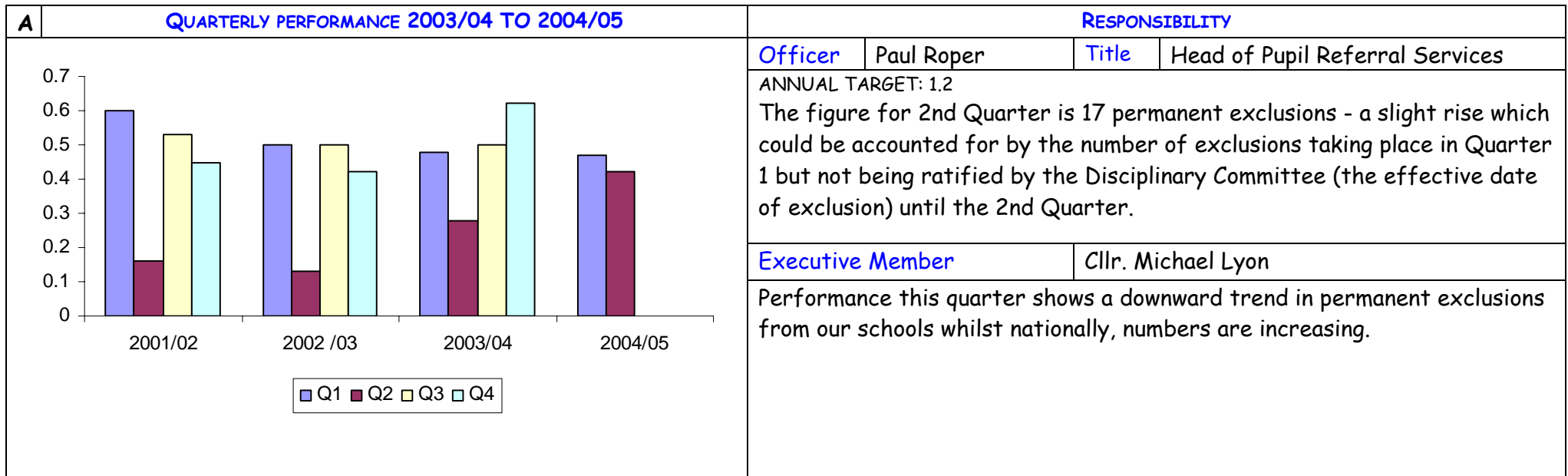
BV 43a - % of SEN statements prepared within 18 weeks, excluding those where exceptions apply under the Code of Practice
DIRECTOR JOHN CHRISTIE

A	B	RESPONSIBILITY			
<p>QUARTERLY PERFORMANCE 2003/04 TO 2004/05</p> <p>ANNUAL TARGET: 95%</p> <p>97% is our best performance for many years, is up by 36% on the same quarter last year and is well in excess of our annual target. In view of this, we have reviewed and set a more challenging target for the year. (Target increased from 90% to 95%)</p> <p>Executive Member Cllr. Michael Lyon</p> <p>The excellent standard of performance achieved in quarters 3 and 4 last year has been further improved. Quarter 2 is above the increased target for the year.</p>	<p>Officer Janet Gay</p> <p>Title Head of Service Achievement & Inclusion</p>				
<p>B</p> <p>PERFORMANCE AGAINST PRECEDING FOUR QUARTERS 03/04 -04/05</p>	<p>C</p> <p>*2002/03 ANNUAL COMPARISON - AUDIT FAMILY/NEIGHBOURING BOROUGHs</p>				

BV 43b - % of ALL SEN statements prepared within 18 weeks
DIRECTOR JOHN CHRISTIE

<p>A QUARTERLY PERFORMANCE 2003/04 TO 2004/05</p> <table border="1"> <caption>Quarterly Performance Data (Approximate)</caption> <thead> <tr> <th>Fiscal Year</th> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> </tr> </thead> <tbody> <tr> <td>2001/02</td> <td>52%</td> <td>75%</td> <td>45%</td> <td>65%</td> </tr> <tr> <td>2002 /03</td> <td>65%</td> <td>45%</td> <td>48%</td> <td>45%</td> </tr> <tr> <td>2003/04</td> <td>48%</td> <td>40%</td> <td>68%</td> <td>72%</td> </tr> <tr> <td>2004/05</td> <td>55%</td> <td>65%</td> <td>-</td> <td>-</td> </tr> </tbody> </table>	Fiscal Year	Q1	Q2	Q3	Q4	2001/02	52%	75%	45%	65%	2002 /03	65%	45%	48%	45%	2003/04	48%	40%	68%	72%	2004/05	55%	65%	-	-	<p align="center">RESPONSIBILITY</p> <table border="1"> <tr> <td>Officer</td> <td>Janet Gay</td> <td>Title</td> <td>Head of Service Achievement & Inclusion</td> </tr> </table> <p>ANNUAL TARGET: 60% - NOTE: CPA INDICATOR Performance is up on the same quarter last year and above our annual target. However, we will continue to review partnership arrangements in an effort to secure further improvement. To identify examples of best practice, visits to K&C and Camden are planned. To 'top-score' in the CPA calculation, we would need to achieve 75% for the year (unrealistic for 04/05 but possible for 05/06)</p> <table border="1"> <tr> <td>Executive Member</td> <td>Cllr. Michael Lyon</td> </tr> </table> <p>Quarter 2 is a particularly difficult period as it covers the summer holiday period during which schools are closed for 6 weeks. However, performance this quarter shows a marked improvement on quarter 2 in 2003/4 and is above the annual target.</p>	Officer	Janet Gay	Title	Head of Service Achievement & Inclusion	Executive Member	Cllr. Michael Lyon													
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BV 44 The number of pupils excluded permanently from Brent schools (including non-Brent resident pupils), per 1000 pupils on roll
DIRECTOR JOHN CHRISTIE

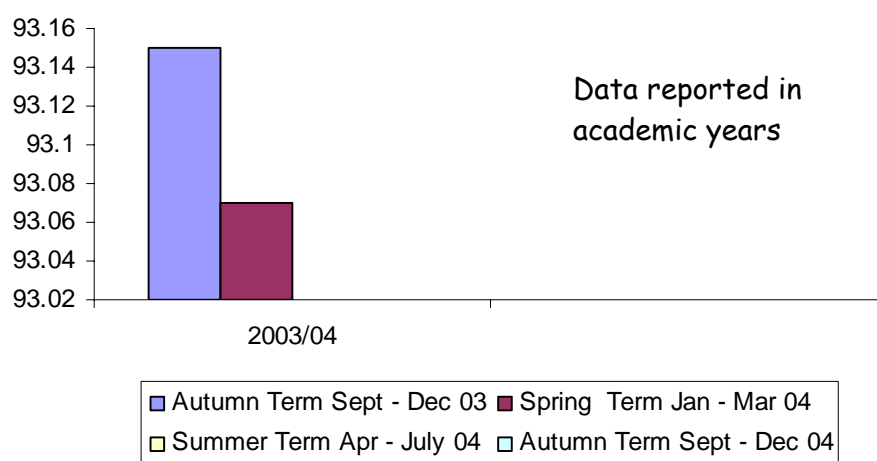
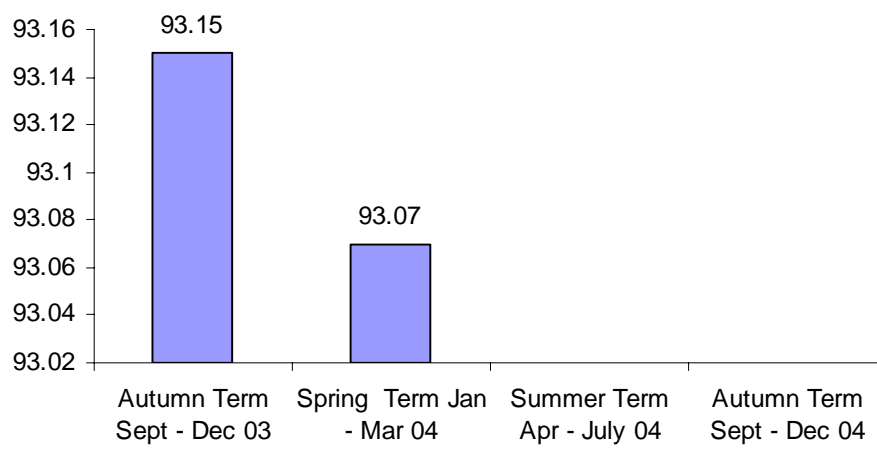


BV 117 The number of physical visits per 1,000 population to public library premises
DIRECTOR JOHN CHRISTIE

<p>A QUARTERLY PERFORMANCE 2003/04 TO 2004/05</p> <table border="1"> <caption>Quarterly Performance Data (Approximate)</caption> <thead> <tr> <th>Year</th> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> </tr> </thead> <tbody> <tr> <td>2001/02</td> <td>1450</td> <td>1450</td> <td>1450</td> <td>1350</td> </tr> <tr> <td>2002 /03</td> <td>1700</td> <td>1600</td> <td>1550</td> <td>1500</td> </tr> <tr> <td>2003/04</td> <td>1750</td> <td>1900</td> <td>1950</td> <td>1650</td> </tr> <tr> <td>2004/05</td> <td>1800</td> <td>1800</td> <td>-</td> <td>-</td> </tr> </tbody> </table>	Year	Q1	Q2	Q3	Q4	2001/02	1450	1450	1450	1350	2002 /03	1700	1600	1550	1500	2003/04	1750	1900	1950	1650	2004/05	1800	1800	-	-	<p align="center">RESPONSIBILITY</p> <table border="1"> <tr> <td>Officer</td> <td>Marianne Locke</td> <td>Title</td> <td>Head of Library Service Lifelong Learning & Cultural Services</td> </tr> </table> <p>ANNUAL TARGET: 8,600 (an average of 2,150 per quarter) Visitor figures for Q2 in 04/05 show a decrease on the same quarter in 03/04. We are gradually replacing the visitor counters in all libraries and we suspect the older counters were not as accurate as the new ones. Therefore we are not comparing like with like. However, overall visitor figures are still increasing, for example Ealing Road library is now showing an 82% increase in visitors for the first 2 quarters of 04/05 and Preston library a 21% increase in the same period</p> <table border="1"> <tr> <td>Executive Member</td> <td>Cllr. Michael Lyon</td> </tr> </table> <p>Libraries usage continues to increase year on year. This justifies our policy of investment in longer opening hours, more new stock, and in service improvements.</p>	Officer	Marianne Locke	Title	Head of Library Service Lifelong Learning & Cultural Services	Executive Member	Cllr. Michael Lyon									
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VS 502 Pupil attendance figures (% attendance rates for all pupils)

DIRECTOR JOHN CHRISTIE

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<p>Reported in term time not quarterly</p>  <p>Data reported in academic years</p> <p>2003/04</p> <p> ■ Autumn Term Sept - Dec 03 ■ Spring Term Jan - Mar 04 ■ Summer Term Apr - July 04 ■ Autumn Term Sept - Dec 04 </p>	<table border="1" data-bbox="1070 252 2110 335"> <tr> <td data-bbox="1070 252 1211 335"><i>Officer</i></td> <td data-bbox="1211 252 1485 335">Jonathan Braham</td> <td data-bbox="1485 252 1597 335"><i>Title</i></td> <td data-bbox="1597 252 2110 335">Service Manager Achievement & Inclusion</td> </tr> </table> <p data-bbox="1070 335 2110 582">ANNUAL TARGET: Individual school targets are being set over the autumn term 2004. These are required in order to calculate an aggregate LEA target for the year. The information for this indicator is reported termly. Summer term data has not yet been submitted by all schools and will be reported in the next (Q3) vital signs report.</p> <table border="1" data-bbox="1070 582 2110 630"> <tr> <td data-bbox="1070 582 1485 630"><i>Executive Member</i></td> <td data-bbox="1485 582 2110 630">Cllr. Michael Lyon</td> </tr> </table> <p data-bbox="1070 630 2110 802">Overall attendance rates in Brent schools in the last 2 terms are above both London and national averages.</p>	<i>Officer</i>	Jonathan Braham	<i>Title</i>	Service Manager Achievement & Inclusion	<i>Executive Member</i>	Cllr. Michael Lyon																																																								
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VS 503 Percentage of young people (13 – 19 years) reached by the Youth Service
DIRECTOR JOHN CHRISTIE

<p>A QUARTERLY PERFORMANCE 2003/04 TO 2004/05</p> <p>Legend: ■ Q1 ■ Q2 ■ Q3 ■ Q4</p>	<p align="center">RESPONSIBILITY</p> <table border="1"> <tr> <td>Officer</td> <td>Elizabeth Rand-Greaves</td> <td>Title</td> <td>Head of Youth & Voluntary Sector Support Services, Lifelong Learning & Cultural Services</td> </tr> </table> <p>ANNUAL TARGET: 28%</p> <p>Data in quarter 2 is expected to be significantly higher than other quarters because the reporting period covers school summer holidays, during which the Service operates 'Summer Universities' and reaches many more young people. Attempts to increase enrolment through postal recruitment will be reviewed next year.</p> <table border="1"> <tr> <td>Executive Member</td> <td>Cllr. Michael Lyon</td> </tr> </table> <p>Concerns around the accuracy of data collection processes have now been addressed. The excellent performance in quarter 2 this year sets the service well on the way to meeting its own 'stretch' target of 28% (in excess of the national target of 25%)</p>	Officer	Elizabeth Rand-Greaves	Title	Head of Youth & Voluntary Sector Support Services, Lifelong Learning & Cultural Services	Executive Member	Cllr. Michael Lyon
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<p>B PERFORMANCE AGAINST PRECEDING FOUR QUARTERS 03/04 -04/05</p>	<p>C *2002/03 ANNUAL COMPARISON - AUDIT FAMILY/NEIGHBOURING BOROUGHES</p>						

ENVIRONMENTAL SERVICES

BV 82a and b* Percentage of household waste recycled (* includes composting tonnage)

DIRECTOR RICHARD SAUNDERS

A	B	C																																									
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BV 99 Percentage change in road accident casualties
DIRECTOR RICHARD SAUNDERS

A						B			
QUARTERLY PERFORMANCE 2003/04 TO 2004/05						RESPONSIBILITY			
Reporting Year 2003	All Killed/serious injury	Children Killed/serious injury	All Slight injury	Targets for 2004/05		Officer	Nanji Bhudia	Title	Prin Eng Accident Analysis Transportation Unit
No of casualties	191	22	1,191	KSI	215	This Best Value indicator is reported on annually. However the information is retrospective. i.e. the figures to be reported for 2004/05 relate to the calendar year ending December 2003. The definition has changed for 2004/05 and information from 2003/04 is not comparable. Latest figures for year ended Dec. 2003 show that the overall targets for 2004/05 have been achieved			
				CHILDREN KSI	36				
				ALL SLIGHT	1320				
Percentage change over previous year	+5%	-4%	-6%	KSI	4%	Executive Member: Cllr. Lesley Jones Schemes to improve road safety in general are proving effective. 'Safer Routes to Schools' and crossing patrols schemes are improving safety for children. Extending schemes to more schools is dependent on funding.			
				CHILDREN KSI	-6%				
				ALL SLIGHT	-1%				
Percentage change over 1994 -	-22%	-48%	-13%	KSI	-12%				
				CHILDREN KSI	-16%				
B						C			
PERFORMANCE AGAINST PRECEDING FOUR QUARTERS 03/04 -04/05						*2002/03 ANNUAL COMPARISON -AUDIT FAMILY/NEIGHBOURING BOROUGHS			
<p align="center">Changed reporting</p>						<p align="center">No data available changed reporting</p>			

BV 109a Percentage of major planning applications agreed within 13 weeks
DIRECTOR RICHARD SAUNDERS

<p>A QUARTERLY PERFORMANCE 2003/04 TO 2004/05</p> <table border="1"> <caption>Quarterly Performance Data (Approximate)</caption> <thead> <tr> <th>Year</th> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> </tr> </thead> <tbody> <tr> <td>2001/02</td> <td>73%</td> <td>70%</td> <td>68%</td> <td>68%</td> </tr> <tr> <td>2002 /03</td> <td>22%</td> <td>50%</td> <td>32%</td> <td>42%</td> </tr> <tr> <td>2003/04</td> <td>78%</td> <td>75%</td> <td>78%</td> <td>55%</td> </tr> <tr> <td>2004/05</td> <td>42%</td> <td>75%</td> <td>-</td> <td>-</td> </tr> </tbody> </table>	Year	Q1	Q2	Q3	Q4	2001/02	73%	70%	68%	68%	2002 /03	22%	50%	32%	42%	2003/04	78%	75%	78%	55%	2004/05	42%	75%	-	-	<p align="center">RESPONSIBILITY</p> <table border="1"> <tr> <td>Officer</td> <td>Jeanette Collins</td> <td>Title</td> <td>Admin Manager Planning Service</td> </tr> </table> <p>ANNUAL TARGET: 60%</p> <p>Performance has improved this quarter compared with quarter one, although is still slightly down in comparison with same quarter last year. However, there has been a sustained effort to improve performance.</p> <table border="1"> <tr> <td>Executive Member</td> <td>Cllr. Lesley Jones</td> </tr> </table>	Officer	Jeanette Collins	Title	Admin Manager Planning Service	Executive Member	Cllr. Lesley Jones													
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BV 187(VS 504) Condition of Footways (Measures the percentage of footpaths needing repairs)

DIRECTOR RICHARD SAUNDERS

A	QUARTERLY PERFORMANCE 2003/04 TO 2004/05	RESPONSIBILITY																																	
	<p>Performance in 2003/04 was 26.92%</p> <p>Performance in 2002/03 was 1.63%</p>	Officer	Pat Collins	Title	Performance Manager (Highways Maintenance)																														
		<p>ANNUAL TARGET: 20%</p> <p>The survey is carried out over two years and looks at different areas each year. The survey results for 2003/04 show a higher level of repair needed than the previous year. The national average for 2002/03 was 30% with the top quartile being 15%.</p>																																	
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VS 508 Percentage of planned footways which have been re-laid and completed
DIRECTOR RICHARD SAUNDERS

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<p>ANNUAL TARGET: 100%. QUARTERLY TARGETS: QUARTER 1 - 30%; QUARTER 2 - 55%; QUARTER 3 - 80%; QUARTER 4 - 100% (Targets are cumulative over the year).</p> <p>In this quarter performance is on target</p>	<table border="1"> <tr> <td>Executive Member</td> <td>Cllr. Lesley Jones</td> </tr> </table>		Executive Member	Cllr. Lesley Jones																	
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BV 199 (VS 505) The percentage of highways not cleaned to a high or acceptable standard of cleanliness

DIRECTOR RICHARD SAUNDERS

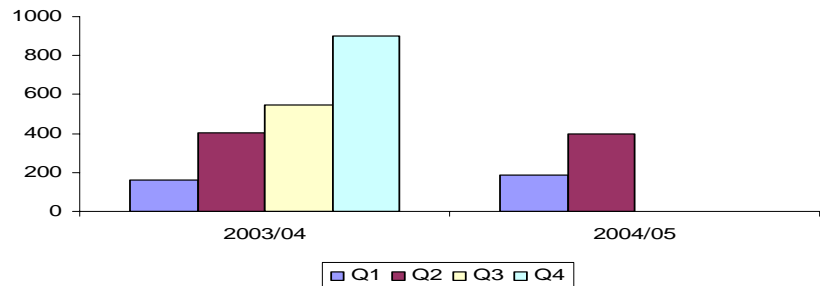
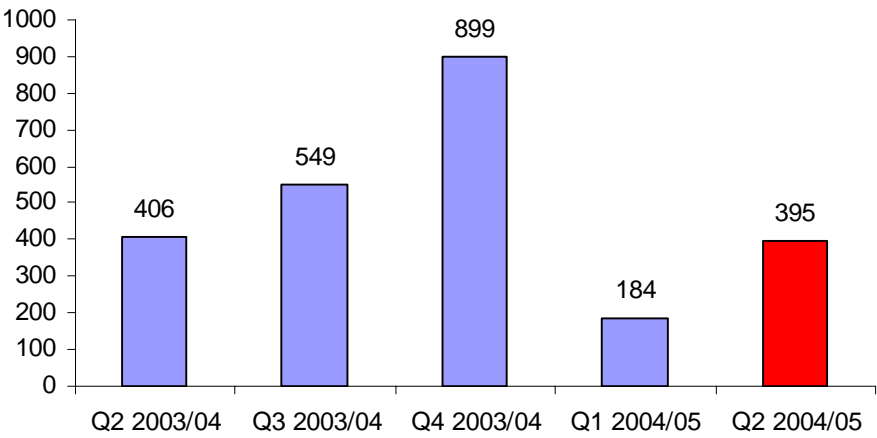
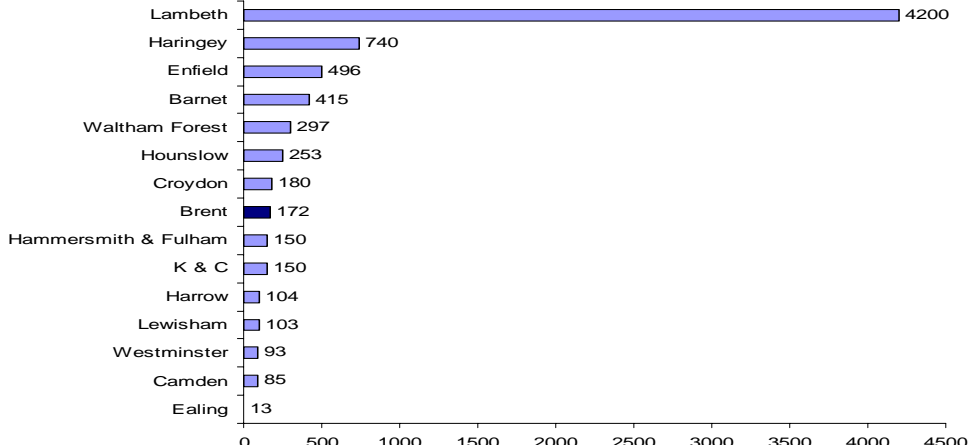
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■ Apr to July 03	■ Aug to Nov 03	■ Dec to Mar 04									
■ Apr to July 04	■ Aug to Nov 04	■ Dec to Mar 05									
		<p>ANNUAL TARGET: 45%</p> <p>Surveys are 3 times per year. The latest survey results show that there has been deterioration in performance for April-July 2004. It is hoped that performance will improve with the introduction by Onyx of a crew performance initiative, which will motivate crews to take more ownership and be more responsible for their own areas. StreetCare officers will also continue to monitor this area closely. As this is a new indicator for 2003/04 there is no comparative data at present. However, informal benchmarking by ENCAMS for 2003/04 suggests Brent is performing in the lower quartile for London. Housing and Parks as well as Streetcare, also contribute to this indicator as Housing have private contractors who clean their estates, housing associations have their own cleaning contractors and Parks are responsible for the cleaning of open spaces</p>									
		Executive Member		Cllr. Lesley Jones							
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Survey period: Aug to Nov 03	Survey period: Dec to Mar 04	Survey period: Apr to July 04									

VS 507 Total number of visits to sports and leisure facilities
DIRECTOR RICHARD SAUNDERS

A QUARTERLY PERFORMANCE 2003/04 TO 2004/05	RESPONSIBILITY																		
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Year	Q1	Q2	Q3	Q4															
2003/04	~230,000	~230,000	~180,000	~180,000															
2004/05	~170,000	~150,000	-	-															
ANNUAL TARGET: 655,894 The annual target has been set to reflect the closure of Willesden sports centre. The reduction in usage for the July -September 2004 quarter is due to the reduction in opening hours at Willesden during July and August and the closure of the centre at the end of August.																			
Executive Member			Cllr. Lesley Jones																
B PERFORMANCE AGAINST PRECEDING FOUR QUARTERS 03/04 -04/05	C *2002/03 ANNUAL COMPARISON -AUDIT FAMILY/NEIGHBOURING BOROUGH																		
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HOUSING SERVICES

BV 64 Private dwellings returned to occupation
DIRECTOR MARTIN CHEESEMAN

A	B	RESponsibility																																
<p align="center">QUARTERLY PERFORMANCE 2003/04 TO 2004/05</p>  <table border="1" data-bbox="201 574 952 877"> <thead> <tr> <th></th> <th>Qtr 2 (cum.)</th> <th>Target 2004-05</th> </tr> </thead> <tbody> <tr> <td>Brent Direct Leasing</td> <td>52</td> <td>70</td> </tr> <tr> <td>Housing Association Lettings Scheme (HALS)</td> <td>293</td> <td>480</td> </tr> <tr> <td>Private Housing Information Unit Lettings Schemes</td> <td>50</td> <td>120</td> </tr> <tr> <td>Private Housing Services</td> <td>45</td> <td>115</td> </tr> <tr> <td>TOTAL UNITS</td> <td>395</td> <td>670</td> </tr> </tbody> </table>		Qtr 2 (cum.)	Target 2004-05	Brent Direct Leasing	52	70	Housing Association Lettings Scheme (HALS)	293	480	Private Housing Information Unit Lettings Schemes	50	120	Private Housing Services	45	115	TOTAL UNITS	395	670	<table border="1"> <tr> <td>Officer</td> <td>Brian Noronha</td> <td>Title</td> <td>Finance Officer Needs & Private Sector</td> </tr> </table>	Officer	Brian Noronha	Title	Finance Officer Needs & Private Sector											
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Private Housing Services	45	115																																
TOTAL UNITS	395	670																																
Officer	Brian Noronha	Title	Finance Officer Needs & Private Sector																															
	<p>ANNUAL TARGET: 670</p> <p>The breakdown of empty private homes brought back into use by the Council for quarter 2 is shown as part of graph A. Note as the units brought back into use by Private Housing Services are then let under other schemes e.g. HALS these are not included in the overall total. As this is a combined indicator, the 2004-05 targets are now included to allow members to see how each unit is progressing towards target</p>																																	
	<table border="1"> <tr> <td>Executive Member</td> <td>Cllr. Bobby Thomas</td> </tr> </table>	Executive Member	Cllr. Bobby Thomas																															
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B	C																																	
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BV 183a Average length of stay (in weeks) in bed & breakfast
DIRECTOR MARTIN CHEESEMAN

A	B	C						
<p align="center">QUARTERLY PERFORMANCE 2003/04 TO 2004/05</p> <p align="center">Reported in weeks</p> <p align="center">2002 /03 2003/04 2004/05</p> <p align="center">■ Q1 ■ Q2 ■ Q3 ■ Q4</p>	<p align="center">RESPONSIBILITY</p> <table border="1"> <tr> <td>Officer</td> <td>Helen Clitheroe</td> <td>Title</td> <td>Finance & Systems Manager</td> </tr> </table> <p>ANNUAL TARGET: 10 WEEKS</p> <p>As detailed in previous reports, the indicator does not reflect current performance, due to the method of measurement. Only one household included in the quarter 2 figure actually left hotel accommodation during the quarter. 21% of the households included in the figure left the hotel accommodation seven or more years ago. Current performance continues to be good. At the end of September 2004, 88 households were in hotel accommodation, of which only 16 were families with children. None of these households had been in the hotel accommodation for longer than six weeks.</p> <table border="1"> <tr> <td>Executive Member</td> <td>Cllr. Bobby Thomas</td> </tr> </table> <p>Performance on the average length of stay in hotel accommodation for current cases continues to be above target.</p>	Officer	Helen Clitheroe	Title	Finance & Systems Manager	Executive Member	Cllr. Bobby Thomas	<p align="center">*2002/03 ANNUAL COMPARISON - AUDIT FAMILY/NEIGHBOURING BOROUGH</p> <p align="center">BV 183a The average length of stay in bed & breakfast in weeks</p> <p align="center">0 10 20 30 40 50 60 70</p>
Officer	Helen Clitheroe	Title	Finance & Systems Manager					
Executive Member	Cllr. Bobby Thomas							
<p align="center">PERFORMANCE AGAINST PRECEDING FOUR QUARTERS 03/04 -04/05</p> <p align="center">Reported in weeks</p> <p align="center">11 12 13 14 15</p> <p align="center">13 14 14 14 12</p> <p align="center">Q2 2003/04 Q3 2003/04 Q4 2003/04 Q1 2004/05 Q2 2004/05</p>								

BV 183b Average length of stay (in weeks) in hostels
DIRECTOR MARTIN CHEESEMAN

<p>A QUARTERLY PERFORMANCE 2003/04 TO 2004/05</p> <table border="1"> <caption>Quarterly Performance Data</caption> <thead> <tr> <th>Year</th> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> </tr> </thead> <tbody> <tr> <td>2002 /03</td> <td>22</td> <td>22</td> <td>20</td> <td>20</td> </tr> <tr> <td>2003/04</td> <td>38</td> <td>88</td> <td>20</td> <td>30</td> </tr> <tr> <td>2004/05</td> <td>31</td> <td>12</td> <td>-</td> <td>-</td> </tr> </tbody> </table> <p align="center">Reported in weeks</p>	Year	Q1	Q2	Q3	Q4	2002 /03	22	22	20	20	2003/04	38	88	20	30	2004/05	31	12	-	-	<p align="center">RESPONSIBILITY</p> <table border="1"> <tr> <td>Officer</td> <td>Helen Clitheroe</td> <td>Title</td> <td>Finance & Systems Manager Needs & Private Sector</td> </tr> </table> <p>ANNUAL TARGET: 10 WEEKS The figure for quarter 2 is based on just two households. One of these left the hostel accommodation over four years ago. The other left in July 2004, having spent 8 weeks in the hostel. This is well within the current target.</p> <table border="1"> <tr> <td>Executive Member</td> <td>Cllr. Bobby Thomas</td> </tr> </table> <p>Performance on this indicator is noted</p>	Officer	Helen Clitheroe	Title	Finance & Systems Manager Needs & Private Sector	Executive Member	Cllr. Bobby Thomas												
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BV 184b Change in proportion of non-decent homes in the year
DIRECTOR MARTIN CHEESEMAN

A	QUARTERLY PERFORMANCE 2003/04 TO 2004/05	RESPONSIBILITY																																			
	Please see officer comments	Officer	Laura Murray	Title	Data Quality Officer Strategy & Regeneration																																
ANNUAL TARGET: 23.41 The estimated change in the proportion of non decent homes at the end of quarter 2 2004-05 is 25.81%. This figure while provisional demonstrates that Brent Housing Partnership is on course to exceed the target for 2004-05.																																					
Executive Member			Cllr. Bobby Thomas																																		
Brent Housing Partnership are making good progress towards reducing the proportion of non decent homes in the borough.																																					
B	PERFORMANCE AGAINST PRECEDING FOUR QUARTERS 03/04 -04/05	C	*2002/03 ANNUAL COMPARISON -AUDIT FAMILY/NEIGHBOURING BOROUGH																																		
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BV 185 Percentage of responsive repairs where appointments were made and kept

DIRECTOR MARTIN CHEESEMAN

A	QUARTERLY PERFORMANCE 2003/04 TO 2004/05	RESPONSIBILITY																																													
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	Executive Member		Cllr. Bobby Thomas																																												
	This is a consistently high performing indicator for Brent Housing Partnership and it is pleasing to note the continuing improvement in performance for responsive repairs that have an appointment made and kept																																														
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SOCIAL SERVICES

BV 56 (PAF D54) Percentage of items of equipment and adaptations delivered within seven working days
DIRECTOR JENNY GOODALL

A	QUARTERLY PERFORMANCE 2000/1 TO 2003/4	RESPONSIBILITY																		
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Year	Q1	Q2	Q3	Q4																
2003/04	68%	69%	73%	73%																
2004/05	87%	88.48%																		
		<p>ANNUAL TARGET: 90% Performance in the first two quarters of the year shows an improvement on the figure of 79% for 2003-04. This reflects continuous improvement resulting from improved processes and data recording which were implemented last year. If this is maintained, the ambitious annual target should be met. This quarter we are within 1.52% of achieving our 2004-05 target, which is 90%. Although we have achieved 88%, which is 2% below our target we have managed to retain a 5 blob rating. In order to maintain a 5 blob rating we must keep our score above 85% between September 2004 and March 2005. The DOH regards good performance as high</p>																		
		Executive Member	Cllr. Ralph Fox																	
		<p>The last year has seen significant improvement in the delivery of equipment. Performance in the first half of the year suggests that this will continue throughout 2004-05</p>																		
B	PERFORMANCE AGAINST PRECEDING FOUR QUARTERS 03/04 -04/05	C	*2002/03 ANNUAL COMPARISON -AUDIT FAMILY/NEIGHBOURING BOROUGHs																	
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BV 58 (PAF D39) Percentage of people receiving a statement of their needs

DIRECTOR JENNY GOODALL

<p>A QUARTERLY PERFORMANCE 2000/1 TO 2003/4</p> <p>Note Q1 & Q2 figures are estimated</p> <table border="1"> <caption>Quarterly Performance Data (Estimated)</caption> <thead> <tr> <th>Year</th> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> </tr> </thead> <tbody> <tr> <td>2001/02</td> <td>58%</td> <td>48%</td> <td>52%</td> <td>60%</td> </tr> <tr> <td>2002 /03</td> <td>68%</td> <td>60%</td> <td>65%</td> <td>70%</td> </tr> <tr> <td>2003/04</td> <td>75%</td> <td>70%</td> <td>72%</td> <td>92%</td> </tr> <tr> <td>2004/05</td> <td>93%</td> <td>93%</td> <td>93%</td> <td>93%</td> </tr> </tbody> </table>	Year	Q1	Q2	Q3	Q4	2001/02	58%	48%	52%	60%	2002 /03	68%	60%	65%	70%	2003/04	75%	70%	72%	92%	2004/05	93%	93%	93%	93%	<p>RESPONSIBILITY</p> <table border="1"> <tr> <td>Officer</td> <td>All Adult Service Units</td> <td>Various</td> </tr> </table> <p>ANNUAL TARGET: 95%</p> <p>Performance of 93.3% is just below the annual target. We are aiming to increase this percentage for the next quarter. In this quarter we are 1.7% below our target for 2004-05. The target for the indicator is 95%. It should be noted that both quarter 1 & 2, are estimated as major disruption has been caused in reporting on this indicator due to technical problems with 'Framework i'. This has now been resolved and IT is working closely with the performance and quality team to ensure credible information is available for early January 2005. DOH regards good performance as 100%.</p> <table border="1"> <tr> <td>Executive Member</td> <td>Cllr. Ralph Fox</td> </tr> </table> <p>It is encouraging to see that high levels of performance have been maintained against this indicator</p>	Officer	All Adult Service Units	Various	Executive Member	Cllr. Ralph Fox														
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BV 162 (PAF C20) The percentage of child protection cases which should have been reviewed during the year that were reviewed

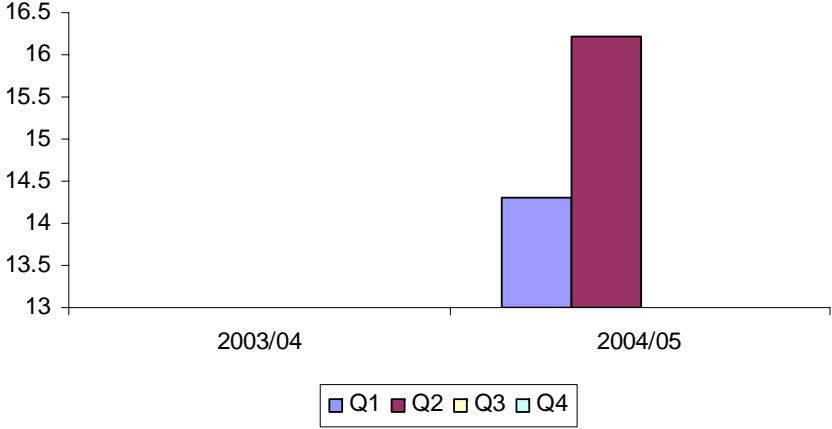
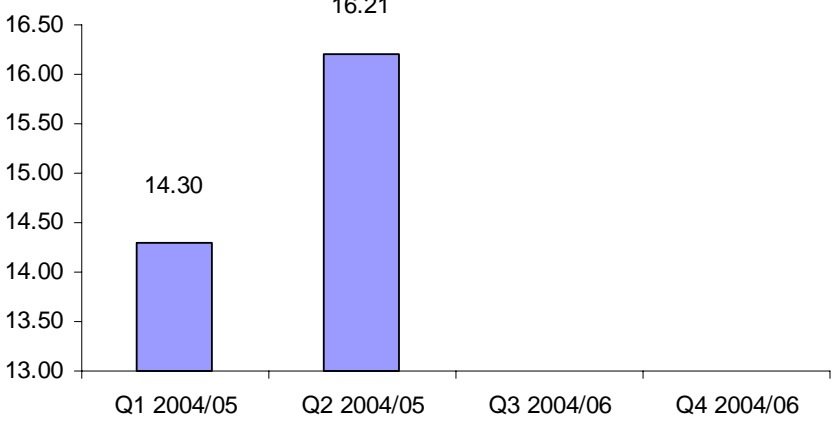
DIRECTOR JENNY GOODALL

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BV 163 (PAF C23) Adoptions of children looked after
DIRECTOR JENNY GOODALL

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BV 201 (PAF C51) Adults and older people receiving direct payments per 100,000 population aged 18 and over
DIRECTOR JENNY GOODALL

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<p>ANNUAL TARGET: 23</p> <p>In quarter 1, incorrect data was provided, however it has been amended this quarter. (The correct figure for quarter 1 was 14.3 which equates to 30 people). At present we are 6.79 below our target for this financial year. The target for 2004-05 is set at 23 (3 blobs), which equates to 50 people in total receiving direct payments by Mar 2005. We aim to ensure 100 adults and older people receive direct payments by spring 2007</p>																		
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<p>A new Direct Payments support service was introduced in April 2004. This will assist in increasing the numbers of people receiving this service. It is encouraging to see that take-up continues to increase</p>																		
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